

## WHY SUBSCRIBE? THE BENEFITS OF OUR CARE SERVICE

We have introduced this service because so many families were asking for our help when the time came to retrieve the Will. Often children were paying for advice at great expense when they were most vulnerable. We felt that was wrong.

Also, we know it is human nature to let things lapse and it is always sad when a client forgets to make us aware of something, making necessary changes costs more to put right in the long run. We were asked many times to be the reminder.

We have put these benefits together because we know nearly all these things affect almost every family. We want you to have the peace of mind that you are truly protecting your loved ones.

### KEEPING UP TO DATE

Congratulations on getting your affairs in order.

We know from experience that people often now forget about things and never review or keep their documents up to date. We can be your reminder. Every two years we will contact you to say “Hello” and just check nothing has changed with your circumstances and we will make any necessary amendments for FREE (usually charged at £60 per request). We will also let you know about anything that might affect your current documents, such as changes in legislation and/or tax rules.

### ONGOING ADVICE

At anytime you can call us and get professional advice without the worry of escalating bills.

### UPGRADING YOUR DOCUMENTS

As life progresses people often want to upgrade their documents and add additional protections. Changing from a simple Will to one including a Trust perhaps or even changing the type of Trust. If you are a Family Assist client, you will only be charged the difference between the work already done for you and the new work required.

### PROTECTING FAMILY

Having gone to the trouble of making sure your affairs are in order, it's often natural to want other family members to benefit from professional advice. We will conduct FREE consultations for any family members you request, anywhere in England & Wales.



## STORAGE WITH REGISTRATION

Your will is safely stored with us in our storage facility provided by our partners Saracen Document Storage and will be registered on the National Will Register provided by Certainty.co.uk (usually £30 per Will). We are also happy to store any other documents you might wish to store at no extra cost.

## PROBATE HELPLINE

Eventually every family suffers a bereavement. It might be a friend, a relative or even a neighbour. You will have access to our free Probate helpline. You can put them in touch and get confidential impartial, no obligation advice. So many people, at a time of grief, make ill-considered decisions. Our advice line is there to help people establish what they might need to do before taking any action, that they later find costly and often even unnecessary.

## SAVING ON FUNERAL COSTS

If a funeral has not been organised and there is no prepaid funeral plan, then it is possible we could save the family money on funeral costs. Again, this might be for a friend, a relative or even a neighbour.

## LOOKING AHEAD - FIXED PROBATE FEE WITH PRICE MATCHED GUARANTEE

When sadly the time comes, we will return the Will personally and meet with your family to discuss the nature of your Will document to provide advice on the steps they may need to take.

We will advise Executors and Trustees of their duties and ensure everyone knows what to do.

Your family will be entitled to access a fixed fee estate administration/probate service capped at 1.5%\* of the value of the estate (normally 1.9%\*) saving them hundreds of pounds.

Furthermore, we guarantee to match any like-for-quotation.

## AFFORDABLE AND SIMPLE

For £2.50 per month per person you can sign up to Family Assist and have the confidence that, even after you have gone, we will be giving your family the professional support they deserve. Additionally, if you take up this service at the point of paying for your will, we will deduct the first year's cost (£30 per person) from your fee.

## MONEY BACK

If your family choose to use our Full Estate Administration service for Probate purposes, then we will refund ALL of the fees paid by the individual for Family Assist.



Some of the above services are provided by our sister company Brook Worthy Law Ltd and other companies on our approved panel of providers. Further details are available on request.

\*subject to VAT and disbursements